

May 16, 2006

Baltimore City Fire Department
401 E. Fayette Street
Baltimore, Maryland 21201

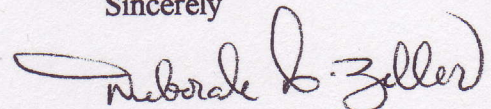
Attn: Chief William Goodwin

Dear Chief Goodwin,

On May 10, 2006 at 8:00 A.M., I was traveling southbound on Martin Luther King Boulevard approaching W. Lombard Street. I had a green light, but saw and heard one of your ambulances going westbound on Lombard Street. I stopped to let your ambulance go across. The driver behind me did not stop; rear ended me, and pushed my car almost into the intersection.

The two ambulance drivers, Paul Lafon and Jeff Carnes, stopped and stayed with me until the police showed about 30 minutes later. I signed a form for them stating I would not be going to the hospital with them, but with my husband. I want you to know what caring people they were. They showed me nothing but kindness. They helped turn a totally stressful situation into a tolerable one. They both did everything they could to keep me calm. I want to thank them and make you aware of how much that meant to me. There are really people who do care. You should be very proud of them representing the Baltimore City Fire Department. I know that I am.

Sincerely



Deborah A. Zeller